



# Quality Policy Statement

Boss Freight Terminal Limited aims to be the preferred provider of Container Freight Stations and related services by delivering reliable, high quality cost-effective services within agreed timeframes.

In meeting the above, we are committed to :

- Ensure procedures are designed with safety of people and customers' as paramount
- Meet and surpass KPA and KRA customer service requirements for operating a CFS
- Ensure all in the company share the same quality goals and have the means to achieve them
- Continual improvement of performance

For this purpose, we have implemented a Quality Management System that meets the requirements of ISO 9001:2015.

Compliance and improvement is monitored by process measures and internal audits and is maintained by the timely implementation of preventative and corrective actions.

Boss Freight Terminal Limited is committed to working with all stakeholders to support effective operation of the company's Quality management System.

24.11.2025

DATE

Twalib Hatayan

CHIEF EXECUTIVE OFFICER

SIGNATURE